

An Inventory of Black Human Service Agencies in Peel Region



Prepared for: The Black Community Action Network
Prepared by: The Social Planning Council of Peel

April, 2008

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INTRODUCTION

A. Background

Peel is one of the fastest growing regions in Canada, with over one million people (1,159,405). Located west of the City of Toronto, Peel is comprised of the cities of Mississauga and Brampton, and the Town of Caledon.

According to the 2006 census, Peel has 50% of its population reporting themselves as visible minorities, compared to 22.5% in Ontario and 16.2% in Canada. Under the *Employment Equity Act* of Canada, “visible minorities” are persons, other than Aboriginal persons, who are not White in race or colour. There are nine officially designated visible minority groups in Canada: Blacks, Chinese, South Asians, Filipinos, Latin Americans, Arabs-West Asians, South East Asians, Koreans, and Japanese. In 2006, the three largest groups of visible minorities in Peel were South Asians (272,760), Blacks (95,565), and Chinese (54,285).

Blacks are defined (in the Census of Canada) as persons whose ethnic or ancestral origins are in Africa, especially Sub-Saharan Africa. In 2006, there were 95,565 Blacks in Peel, comprising 8.3% of the total Peel population. Between 2001 and 2006, the Black population in Peel grew by 35.2%. In 2006, Peel had a significantly higher proportion of Black persons within its population than Ontario and Canada [Peel (8.3%), Ontario (3.9%) and Canada (2.5%)]. According to the 2006 Census, 12.2% of the Black population in Canada lives in Peel Region.

B. Purpose of the Inventory

The purpose of the inventory is to provide workers in Peel’s human services sector with information about Black organizations in Peel. The inventory can be used as a source for referrals to Black organizations, networking among human service workers in Peel, and collaboration between Black organizations and other organizations in Peel. Also included in the inventory is information on Black newspapers, radio stations, and websites focused on the Black population.

C. Methodology

Data for the inventory was collected via Pi-Net, a database on Peel's human services sector, and via telephone conversations with some of the Black service agencies in Peel.

D. Target Audiences for this Report:

- The human services sector of Peel
- Funders of non-profit human service agencies and community groups
- Public policy makers in Peel
- The Black community in Peel

E. Limitations of the Inventory

Some Black organizations had detailed descriptions of themselves and their services posted on Pi-Net (a directory of human service agencies in Peel). Others were not listed on Pi-Net. The information on these latter organizations was very limited. Furthermore, when contacted by phone for details, the persons responsible for these same organizations were reluctant to provide information about their organizations, citing concerns about privacy issues. Consequently, there are some agencies with full descriptions of themselves and their services and others with limited descriptions.

1. Organizations Specializing in Serving Blacks in Peel

- A. Social Services: Settlement, Education, Employment, Counselling, etc.
- B. Youth
- C. The Elderly
- D. Women
- E. Legal Services
- F. Sports and Culture

Organizations Specializing in Serving Blacks in Peel

Agency	Telephone	Email	Website
Abary Social and Cultural Organization	(905) 897-0815	ascorickp@hotmail.com	
African Community Services of Peel	(905) 460-9514	info@africancommunityservices.com	www.africancommunityservices.com
African Canadian Legal Clinic (ACLC) African Canadian Youth Justice Program (ACYJP)	(905).612.6618 (416)-214-4747	tamara.bertrand@aclc.net	www.aclc.net/acyjp
African Canadian Youth Substance Abuse Program (ACYSAP)	(905) 301-3067	acysap@sympatico.ca	
Canadian and African Business Women's Alliance	(905) 898-1586	info@caabwa.com	www.caabwa.com
Canadian Black Community Development			
Congress of Black Women of Canada (Brampton Chapter)	(905) 789-1551	Cbwc_Brampton@hotmail.com	www.cbwc-ontario.org/brampton.htm
Congress of Black Women of Canada (Mississauga Chapter)	(905) 819-8361		www.cbwc-ontario.org/mississauga.htm
Elder Help - Peel	(905) 457-6055	info@elderhelppeel.ca	www.elderhelppeel.ca
Malton Black Development Association	(905) 677-0551	mbda@can.rogers.com	www.maltonbda.org
Sisserou Cultural Club	(905) 454-8182		www.geocities.com/daasdwa/scco.html
United Achievers Community Services	905-455-6789	uacs@unitedachievers.org	www.unitedachievers.org
United Caribbean Canada Association	905-896-3765		
Westend Sports and Cultural Club Inc.	905-820-6402		

A. Social Services: Immigrant Settlement Services, Education, Employment, Counselling, etc.

Name	African Community Services of Peel
Address	20 Nelson St. Suite LL102 Brampton, ON Canada L6X 2M5
Phone	(905) 460-9514
Fax	(905) 460-9769
E-Mail	info@africancommunityservices.com
Website	www.africancommunityservices.com
Contact	Wambui Karanja wkaranjac@africancommunityservices.com
Established	1993
Description	African Community Services Of Peel is incorporated as a “not-for-profit” community based organization whose main objective is to provide settlement, integration, education and social services to the community. It improves the quality of life of members of the Black newcomer community in Peel by providing them with the support, information and services necessary for healthy integration into Canadian society.
Programs and Services	Immigrant Settlement Services Employment, Youth, Seniors, Women and Children Programs, Job search and Employment Community Networks and Engagement Activities, Volunteer Development.

Name	United Achievers Community Services
Address	36 Queen St. E. Lower Level Brampton ON. L6V 1A2
Phone	905-455-6789
Fax	905-455-6162
E-Mail	uacs@unitedachievers.org
Website	www.unitedachievers.org
Contact	Jackie Cohen – Manager - jackie@unitedachievers.org
Established	1980
Description	United Achievers' Community Services is a non-profit multi-service organization serving primarily Peel Region's Caribbean and Black communities. We are committed to strengthening and enhancing the quality of life of families and individuals, by providing culturally sensitive programs, support, resources, education and training.
Programs and Services	<ul style="list-style-type: none"> • Violence Against Women Prevention Program, Long Term Care program, Youth Service Canada Intergenerational Project, Mentoring Program, After School Programs, Women's Support Group, Seniors Drop-In • Tax clinics for the free preparation of tax returns for low income families • As a supplementary service to the VAW (Violence Against Women) Program, we offer counselling to kids who are witnesses to domestic violence. • In collaboration with Ontario works, we offer services for skills upgrades so that candidates may gain business experience, and make themselves more employable. • We collaborate with other agencies to provide classes for Women's Health through fitness programs. Through our Seniors we assist with keeping our parks clean. They have adopted and do regular clean-up duties in the summer months for a park in Bramalea.

B. Youth

Name	African Canadian Youth Substance Abuse Program (ACYSAP)
Address	1515 Matheson Blvd. E. #103 Mississauga ON. L4W 2P5
Phone	905-301-3067
E-Mail	acysap@sympatico.ca
Contact	John Hopkins, Executive Director
Established	1994
Description	<ul style="list-style-type: none"> • ACYSAP is a non-profit community-based organization that uses an African-centered prevention and intervention approach to address the clinical and cultural issues resulting from the use/abuse of alcohol and other drugs (AOD) among African Canadian youth at high risk. • ACYSAP works to reduce AOD use/abuse, among African-Canadian youth and young adults at high-risk. • ACYSAP works to develop a sense of consciousness, confidence, commitment, competence and character in individuals that will make them contributing members to family, community and society.
Programs and Services	<ul style="list-style-type: none"> • Outreach Assessment & Referrals Drug Prevention Education • Relapse Prevention Life Management Skills Training re:Addictions • Counselling, Advocacy & Support, Mentoring/Recreation, • Conflict Resolution & Mediation • Rites-of-Passage Project • Volunteer & Community Service Placement

Name	Malton Black Development Association
Address	7454 Airport Rd, 2nd Flr Mississauga, ON L4T 2H5
Phone	(905) 677-0551
Fax	(905) 677-6349
E-Mail	mbda@can.rogers.com
Website	www.maltonbda.org
Contact Person	Wesley Jones, President Pearl Mark, Secretary
Description	Association serving the Black community through cultural, educational and community outreach activities.
Programs and Services	<ul style="list-style-type: none"> • Homework Assistance Program in English, Math and Science to youth, (Grades 4-12) • Scholarships to Black youth in Malton (Post Secondary Institutions)

C. The Elderly

Name	Elder Help - Peel
Address	17 Dean Street, Suite 100 Brampton, Ontario, L6W 1M7
Phone	(905) 457-6055
Fax	(905) 457-2226
E-Mail	info@elderhelppeel.ca
Website	www.elderhelppeel.ca
Contact Person	Roman Amon
Established	April 11, 1996
Description	<ul style="list-style-type: none"> • Elder Help - Peel is a registered charitable organization offering information, education and supportive services through group work and community development to diverse elderly persons (55+), who live in the Region of Peel and who desire to become and/or to maintain their self-sufficiency and independence. • Elder Help - Peel is one of the few agencies that continue to provide excellent information, education and supportive services to diverse elderly persons residing in the Peel Region. These services are critical in helping shape the community as the population ages so that seniors continue to be valued and relevant in our community.
Programs and Services	<ul style="list-style-type: none"> • Education: workshops and information sessions on a variety of topics relevant to seniors • Leadership Training and Skills Development Program • Elder Abuse Educational/Awareness Program • Building Bridges Together, Friendly Visiting Program, Security Check/Reassurance Service, Volunteer Development Program • Supportive Counselling, Information, Referral and Advocacy Services, Active Living Program, Social Recreational Program. (This weekly program provides opportunities for diverse seniors to come together and meet new friends, share ideas with each other in a safe and supportive environment.) • Culture sharing, games, crafts, special occasion celebration, group outings are just some of the activities that are provided and are enjoyed by the seniors.

D. Women

Name	Canadian and African Business Women's Alliance
Address	261 Main St. S. Newmarket, ON L3Y 1R1
Phone	(905) 898-1586
E-Mail	info@caabwa.com
Website	www.caabwa.com
Contact Person	Mr. Deborah Turnbull, Chair, Board of Directors
Established	2000
Description	The purpose of the agency is to: <ul style="list-style-type: none"> • improve economic sustainability and growth in Africa • encourage gender equality and empower women • advance private sector development
Programs and Services	<ul style="list-style-type: none"> • Networking Opportunities • Training • Business Matching • Internships • Policy Development • Research and Studies • Special Projects

Name	Canadian Black Community Development
Address	927 Cardington St. Mississauga, ON L3Y 1R1
Established	2008

Name	Congress of Black Women of Canada (Brampton Chapter)
Address	PO Box 41522; 230 Sandalwood Pkwy E Brampton, ON L6Z 4R1
Phone	(905) 789-1551
E-Mail	Cbwc_Brampton@hotmail.com
Website	www.cbwc-ontario.org/brampton.htm
Contact Person	Patricia Challenger Brade, President Donna Thorney
Established	1989
Description & services	<ul style="list-style-type: none"> • Volunteer women's group which addresses social issues affecting Black women and their families • The Ontario Region of the Congress of Black Women of Canada is a regional body with a number of local chapters linked to the National Congress of Black Women of Canada. It provides, leadership and direction to create and maintain links among the Ontario Chapters of the Congress of Black Women in their mission to address the social, economic and cultural issues and needs of Black women, regardless of ability, age, ancestry, citizenship, class, culture, ethnicity, family status, marital status, place of birth, political affiliation, religion or sexual orientation. The Congress of Black Women of Canada will promote organizational visibility, facilitate consistency of leadership and coordinate the concerns and issues of all Ontario Chapters.
Programs and Services	<ul style="list-style-type: none"> • Tutorial Program held Saturdays, 10:00am-1:00pm, at Notre Dame Secondary School (Rm 118 & 119) Grades 1-12. Volunteers help students with problem subjects, projects, etc. • Seminars and Workshops throughout the year on issues relating to health, education and current events • Pre-Mother's Day Brunch on the 1st Sunday in May. Proceeds from this event goes towards our scholarship fund for our Annual Scholarship Awards Community Outreach/Liaison • Black History Month Events (in collaboration with other community organizations) • Caribbean Pavilion at Carabram Festival in Brampton

Name	Congress of Black Women of Canada (Mississauga Chapter)
Address	4983 Rathkeale Rd, 1st Flr Office Mississauga, ON L5V 2B3
Phone	(905) 819-8361
Fax	(905) 819-0189
Website	cbwc-ontario.org/mississauga.htm
Contact Person	Ira Howells, President
Description	<p>Volunteer women's group which addresses social issues affecting Black women and their families.</p> <p><u>Objectives of the Chapter:</u></p> <ul style="list-style-type: none"> • To identify issues that affect women in Mississauga and area, investigate their sources and take appropriate action • To plan and implement programs and activities to meet the needs of women in our community • To provide leadership to our youth as they work towards taking their rightful place in our Canadian society • To provide a network of solidarity and liaison with local, national and international organizations, whose purpose and objectives are similar to those of the Congress • To act as a resource in facilitating harmonious understanding between our community, government bodies and other institutions
Programs and Services	<ul style="list-style-type: none"> • Non-Profit Housing Project: Camille's Place, 4983 Rathkeale Rd, Mississauga • Post-secondary scholarships - awarded annually in June to high school students entering college or university • Teacher Scholarships - Awarded annually in June to a first year teacher • Black History Month Events • Parenting sessions • Seminars and workshops • Ongoing support and sisterhood • International, national and local assistance • Black Heritage Classes- Saturday 9:00 – 12pm - during the school year (Grade SK - 8) • Reading and Math Club- Mondays and Tuesdays 6:30 – 8:00 p.m. • Youth Group- Tuesdays, 7:00 - 8:30pm - all year (Grade 11 & up)

E. Legal Services

Name	African Canadian Legal Clinic (Aclc) African Canadian Youth Justice Program (ACYJP)
Address	7205 Goreway Drive, Unit B19 Mississauga, Ontario L4T 2T9
Phone	905.612.6618 (416-214-4747)
Fax	905.612.1214
E-Mail	tamara.bertrand@aclc.net
Website	www.aclc.net/acyjp
Contact	Tamara Bertrand
Established	1994 (Aclc); 2006 (ACYJP)
Description	<ul style="list-style-type: none"> • The African Canadian Legal Clinic (Aclc) is a specialty community legal clinic based in Toronto, Ontario. It is funded by Legal Aid Ontario, and its primary mandate is to engage in test case litigation in the areas of racial discrimination and anti-Black racism. The clinic also acts as an advocacy agency, and as a resource centre for individuals and other organizations dealing with racial discrimination. The Aclc is a not-for-profit organization governed by an independent board of directors chosen from the community. It has an executive director, director of legal services, staff lawyer, policy research lawyer, and other personnel • The Aclc launched the African Canadian Youth Justice Program (ACYJP) in 2006 to support African Canadian youth, ages 12-17, involved in the justice system. The program helps youth understand their rights and responsibilities under the Youth Criminal Justice Act and connects them and their families to community resources.
Programs and Services	Courtworker services, Re-integration planning, Heritage counseling, Community-based referrals, Extended personal supports, Case conferencing

F. Sports & Culture

Name	Abary Social and Cultural Organization
Address	PO BOX 125 3343 Credit Woodlands L5C-2K1 Mississauga Ont.
Phone	(905) 897-0815
E-Mail	ascorickp@hotmail.com
Contact	Rick Persaud, President
Description	Family-based social organization for (but not exclusive to) Canadians of Guyanese origin. Offers social, family, recreational and cultural activities. Affiliated with Mississauga Recreation and Parks Department.

Name	Sisserou Cultural Club
Address	36 Queen St E, Lower Level Brampton, ON L6V 1A2
Phone	(905) 454-8182
Fax	(905) 455-6162
Website	www.geocities.com/daasdwa/scco.html
Contact Person	President: Camille Bartelink Cultural Officer: Desmond Shillingford,
Description	A Caribbean group involved in a variety of cultural, social and educational activities, which include: charitable work; computer education classes; lectures in youth development, workshops in arts and crafts, steel band training, creative dance classes, and festival participation.

Name	United Caribbean Canada Association
Address	P.O. Box 12008; 848 Burnhamthorpe Rd. W. Unit 2 Mississauga ON. L5C 2S0
Phone	905-896-3765

Name	Westend Sports and Cultural Club Inc.
Address	4680 Kimbermount Ave. Unit 110 Mississauga ON. L5M 5W
Phone	905-820-6402
Contact Person	Hazel Henry, Vice President, Phone: (B) (905) 629-1873 Ext 25 Louisa Benn Louiseabenn@rogers.com

2. Newspapers for the Black Community in the Greater Toronto Area

African Canadian Online

Centre for Study of Black Cultures in
Canada
York University
4700 Keele Street
Toronto, ON M3J 1P3
Phone: 416-736-2100
Email: leslie@yorku.ca
www.yorku.ca/aconline

BlackPages Canada Inc.

The Official Guide to Canada's Black &
Caribbean Community
1390 Eglinton Avenue West
Toronto ON M6C 2E4
Phone: 416-784-3002
Fax: 416-784 -5719
www.blackpages.ca

The Caribbean Camera

Canada's Leading Source of Caribbean
News
55 Nugget Avenue,
Toronto, ON M1S 3L1
Phone: 416-412-2905
Fax: (416) 412-2134
Email: caribbeancamera@aol.com
www.thecaribbeancamera.com

Jamaica Gleaner News Online

The Gleaner Company (Canada) Inc
1390 Eglinton Ave. West
Toronto, ON M6C 2E4
Tel: (416) 784-3002
Fax: (416) 784-5719
Email: gleanercan@gleanerna.com
www.jamaica-gleaner.com

Jamaican Weekly Star

1390 Eglinton Ave. W.,
Toronto ON M6C 2E4
Tel: 416.784.3002
Fax: 416.784.5719

Planet Africa Magazine

A production of Silvertrust
Communications
87 Irondale Drive, Suite 200,
Toronto ON. M9L 2S6
Tel: (416) 247 5777
Fax: (416) 247 1400
E-mail: planetafrica@rogers.com or
silvertrust@rogers.com
www.PlanetAfrica.net

Pride News Magazine

Canada's weekly African Canadian and
Caribbean news magazine
5200 Finch Avenue E, Ste 200A
Scarborough, ON M1S 4Z5
Phone: 416-335-1719
Fax: 416-335-1723
Email: pridenews@belinet.ca
www.pridenewsmagazine.ca

SHARE

Canada's largest ethnic newspaper
658 Vanghan Rd,
Toronto, ON
Phone: 416-656-3400
Fax: 416-656-3711
Email: share@interlog.com
www.sharenews.com

WORD Magazine

4-2880 Queen St. E., Suite 123
Brampton, ON L6S 6H4
Telephone: (905) 799-16
Fax: (905) 799-2788 30
Email: info@wordmag.com
<http://www.wordmag.com/index.html>

3. Radio Stations/Television Programs for the Black Community in the Greater Toronto Area

RADIO

Black Voice Radio

Email: rac@thindata.com

www.blackvoice.com

(CARN)

Caribbean and African Radio Network
8 Taber Road, Suite 204, Toronto, Ontario
M9W 3A4

Facsimile: (416) 743-8297

E-mail: info@carnradio.com

<http://www.carnradio.com/contact.html>

CHRY 105.5 FM

The Beat of the Community
African Perspective
Tomorrow's People
York University Radio Station
Room 413, Student Centre
4700 Keele Street
Toronto, ON M3J 1P3
Phone: 416 736 5293
www.yorku.ca/chry
Email: chry@yorku.ca

CIUT 89.5 FM

African Women and Family
University of Toronto
CIUT 89.5 FM
91 St. George Street
Toronto, ON M5S 2E8
Tel: 416-978-0909
Fax: 416-946-7004
<http://www.ciut.fm>

CKLN 88.1 FM

The Middle Passage
Limin in de African Diaspora
Ryerson University's Student Campus Centre
55 Gould Street
Toronto ON. M5B 1E9
Phone: 416.979.5251
Fax: 416.595.0226

FLOW 93.5 & 93.2 F.M

211 Yonge St. Suite 400
Toronto, ON M5B 1M4
Phone: 416-214-5000
www.flow953.com
Email: info@flow953.com

Jamaica Radio - Live Jamaica Radio

106 FM
www.jamaica-star.com

TELEVISION

Caribbean Vibrations

OMNI Television
Across Canada from Toronto
545 Lake Shore Blvd. West
Toronto, ON M5V 1A3
Toll free: 1 (888) 260-0047
Fax: (416) 260-3621
<http://www.omnitv.ca/tv/caribbeanvibrations/>

Planet Africa Television

OMNI Television
Across Canada from Toronto
87 Irondale Drive, Suite 200,
Toronto ON M9L 2S6
Tel: (416) 247 5777 **Fax:** (416) 247 1400
E-mail: planetafrica@rogers.com or
silvertrust@rogers.com
www.PlanetAfrica.net

4. Black-Focused Websites

- African Canadian Heritage Association <http://www.achaonline.org>
- African Canadian On-line <http://www.yorku.ca/aconline/>
- Black Canada <http://www.blackcanada.com/>
- Black Habits: The Voice of the Community <http://www.blackhabits.com/>
- Ontario Black History Society <http://www.blackhistorysociety.ca/>

Other Relevant Websites

- Canadian Radio-television and Telecommunications Commission. (January, 2003). Report on the Carriage of Ethnic Services by Canadian Broadcasting Distribution Undertakings [On-line].
Available: <http://www.crtc.gc.ca/eng/publications/reports/ethnic2003.htm>
- Library and Archives Canada (July, 2003). Multicultural Resources and Services – Directory [On-line].
Available: <http://www.collectionscanada.ca/multicultural/r25-100-e.php>

APPENDICES

- A. Immigrant-Serving Agencies in Peel that Provide Services to the Black Community.
- B. Major Websites for Human Services in Peel

A. Immigrant-Serving Agencies in Peel that Provide Services to the Black Community.

Name	Brampton Neighbourhood Resources Centre
Address	Brampton Kennedy Square 50 Kennedy Rd S, Unit 24 Brampton, ON L6W 3R7
Phone	(905) - 452-1262
Fax	(905) - 452-1365
E-Mail	info@bnrc.org
Website	www.bnrc.org
Contact Person	Dr Anthony Hutchinson, Executive Director Michelle Walker, Program Manager
Established	1986
Description	The purpose of the agency is to: <ul style="list-style-type: none"> • provide support and educational programs to individuals/families in a culturally sensitive environment; • provide information and access to information; • provide opportunities for individuals or families to participate in the community; and • to assess community needs and to identify ways to meet those needs.
Programs and Services	<ul style="list-style-type: none"> ▪ Assistance with Social Issues ▪ Assistance with legal Issues ▪ Translation of Documents ▪ Information & Referral ▪ Pre-school Programs ▪ Educational Programs ▪ Employment Services ▪ Referrals to Health & Well-Being ▪ Child Minding ▪ Drop-In & Outreach Programs ▪ Youth Programs ▪ Support Programs ▪ Parents and Tot programs ▪ Referrals to English Instruction (LINC) ▪ Resource Library

Name	Brampton Multicultural Community Centre
Address	150 Central Park Dr, Ste 107, Brampton, ON L6T 2T9
Phone	905-790-8482
Fax	(905) 790-8488
E-Mail	service@bmccentre.org
Website	www.bmccentre.org
Contact Person	Ahmed Iqbal, Executive Director Tayyaba Tanveer, Counsellor Michael Bay, Counsellor
Established	1987
Description	The purpose of the agency is: <ul style="list-style-type: none"> • to enhance the capacity of newcomers to participate more effectively in our communities. • to partner with other service providers and organizations to strengthen the response capacity of settlement sector. • to work collectively with other community actors to facilitate better use of newcomers knowledge and talents in Canadian workplaces
Programs and Services	<ul style="list-style-type: none"> • ISAP (Immigrant Settlement and Adaptation Program) • NSP (Newcomer Settlement Program) • MSEP (Multicultural, Settlement & Education Partnership) • ACT (ACCESS Center of Training and Technology) JSW (Job Search Workshop)

Name	Catholic Cross Cultural Services, Mississauga Office
Address	90 Dundas St W, Ste 204, Mississauga, ON L5B 2T5
Phone	(905) 273-4140
Fax	(905) 273-4176
E-Mail	vbenson@ccspeel.org
Website	http://www.cathcrosscultural.org/index.htm
Contact Person	Coordinator Caroline Davis, Executive Director Brenda Parris, Regional Director Virginia Benson, Intake Secretary Ania Dyrnek, Manager, ISAP
Established	1954
Description	Provides information and orientation services to immigrants and refugees. Connects clients to basic services in the community including all levels of government. Offers counselling and support to families through case management, support groups, crisis intervention, etc.
Programs and Services	Counselling, Housing Support, Job Search Workshops Language Instructions for Newcomers to Canada (LINC) Settlement Services for the Multicultural Community, Violence Against Women Program

Name	Dixie Bloor Neighbourhood Centre
Address	1420 Burnhamthorpe Rd E, Ste 315, Mississauga, ON L4X 2Z9
Phone	(905) - 629-1873
Fax	(905) - 629-0791
E-Mail	info@dixiebloor.ca
Website	www.dixiebloor.ca
Contact Person	Lynn Petrushchak, Executive Director
Established	1988
Description	Dixie Bloor Neighbourhood Centre is a multi-service neighbourhood centre that specializes in serving new immigrants, refugees, visible minorities and local residents. Its mission is to foster an atmosphere which will encourage our community as a whole to participate in and develop a positive, healthy and caring neighbourhood.
Programs and Services	<ul style="list-style-type: none"> • Language Instruction for Newcomers to Canada (LINC) • Enhanced Language Training with Co-op Placement • Employment Programs • Mentoring programs • Family First programs (including programs for children, youth & seniors) • Ontario Early Years Programs (at various locations) and volunteer programs

Name	Inter-Cultural Neighbourhood Social Services Centre (ICNSS)
Address	3050 Confederation Pkwy, Ste 401, Mississauga, ON L5B 3Z6
Phone	905-273-4884
Fax	(905) 273-6720
E-Mail	programs@icnss.ca
Website	www.icnss.ca
Contact Person	Andrea Seepersaud, Executive Director Sonia Rashid, Human Resources/Volunteer Coordinator
Established	1986
Description	ICNSS is one of only two neighbourhood drop-in centres in Central Mississauga-providing services and programs to approximately 50,000 clients annually. The greater portion of its clients is either from the immigrant and refugee group or from visible and racial minority groups. A fully incorporated and registered charity, ICNSS receives financial support from the Government of Canada, the Government of Ontario, the Regional Municipality of Peel, the United Way of Peel Region, the Trillium Foundation and private donors. This agency is community-based, with individual memberships, a volunteer board of directors, staff and a volunteer base.
Programs and Services	Citizenship Preparation Classes, English Conversational Circles, Host Program, ICNSS Centre for Seniors, Multicultural, Settlement and Education Partnership (MSEP), Newcomer Settlement Program (NSP), Peel Community Mediation Service (PCMS), Youth Peace Leader, Pre-School Program, Enhanced Language Training (ELT) for Internationally Educated Professionals.

Name	Malton Neighbourhood Services
Address	3540 Morning Star Drive, Mississauga, ON L4T 1Y2
Phone	(905) 677-6270
Fax	(905) 677-6281
E-Mail	info@mnsinfo.org
Website	http://mnsinfo.org
Contact Person	Joyce Temple-smith (Executive Director)
Established	1975
Description	Malton Neighbourhood Services is a non-profit, community based organization with over 25 years experience providing settlement and community support services. Altogether, our staff provides services in over 40 languages, including English, Hindi, Punjabi, Tamil, Swahili, Urdu, Spanish, and Italian.
Programs and Services	<ul style="list-style-type: none"> • Job search assistance, Computer classes, Dental clinic, Free legal advice, Pre-natal classes, Spanish-speaking group, The transitional support program, Homework club, Seniors group, Ladies support group and woman advocacy / support / referral services, • Immigration, Reception and Information Services; LINC English language classes • Interpretation and translation services, • Citizenship information and educational workshops. • Assistance with completing government and other official forms, General information and advice on Canadian culture and social environment, • Formal endorsing or attesting of documents. • Employment counseling and career mentoring assistance • The Ontario Early Years Centre that offers FREE programs to families with children, from newborn to 6 years of age

Name	Caledon Community Services
Address	Royal Courtyards, Upper Level 18 King St E Bolton, ON L7E 1E8
Phone	(905) 951-2300; (905) 584-9460; 1-800-985-2471
Fax	(905) 951-2303
E-Mail	info@caledoncommunityservices.org
Website	www.caledoncommunityservices.org
Contact Person	Monty Laskin, Executive Director; Stan Shabason, Board Chair
Established	1971
Description	Caledon Community Services is a not-for-profit, health and social service agency committed to the community of Caledon's health. We offer eight distinct programs that provide people with support and resources in times of difficulty and change.
Programs and Services	Seniors Support Services Supportive Housing Caregiver Relief; Transportation services, Crisis Support, Counselling, Health Clinics, Retail Fundraising Stores, Chez Thrift Store, ReUstore, Jobs Caledon Employment Resource Centre, Community Information program

Name	Multicultural Inter-Agency Group of Peel (MIAG)
Address	3034 Palstan Rd. Suite M3 Mississauga, Ontario, L4Y 2Z6
Phone	(905) 270.6252
Fax	(905) 270.6263
E-Mail	info@miag.ca
Website	www.miaq.ca
Contact Person	Huda Abbas, Executive Director
Established	1990
Description	MIAG enhance the inclusion and development of diverse communities by building organizational, group and individual capacity through empowerment, innovation and partners
Programs and Services	<ul style="list-style-type: none"> • Cultural Competence and Women's Leadership • Diverse-City: A Strategy for Change • Peel's Diverse Communities in Action • Peel Children in Action, Heart Health and Multicultural Youth • Peel Women in Action • Monthly Network Meetings

Name	Peel Multicultural Council
Address	6630 Turner Valley Rd., Mississauga, ON L5N 2P1
Phone	(905) 819-1144
Fax	(905) 542-3950
E-Mail	pmcgeneral@peelmc.com
Website	www.peelmc.com
Contact Person	Naveed Chaudhry, Executive Director
Established	1977
Description	<ul style="list-style-type: none"> • A group of ethnic leaders joined together to facilitate positive community relations. Memberships were originally recruited solely from ethnic organizations, but it soon became evident that the Council would be strengthened by the involvement of any interested individuals and institutions, which serve this culturally diverse community. • The Council now has a membership of more than 150 groups, agencies and institutions and more than 350 individuals. Much work has been done identifying issues, and in doing educational work(conferences, forums, seminars, festivals, consultations) for organizations, institutions and the community at large. PMC also provides development support for member groups. The Council is governed by an elected Board of Directors from among the members. • The Mission of the Peel Multicultural Council, as an umbrella organization, is to promote a harmonious multicultural society in Peel, by increasing communication and by building bridges of understanding between ethno-cultural groups, institutions, and the community, and to facilitate settlement and integration of newcomers to Canada.
Programs and Services	The Immigrant Settlement and Adaptation Program (ISAP) Job Search Workshops LINC classes information and referral service, resources centre, assistance with travel documents Ready to Work Program

B. Major Websites for Human Services in Peel

Government	Community Services/ Funders
Region of Peel http://www.region.peel.on.ca/index.htm	Inventory of Programs and Services http://www.211toronto.ca/ips/start.jsp
City of Mississauga http://www.mississauga.ca/portal/home	Peel Information Network – http://pinet.on.ca
City of Brampton http://www.city.brampton.on.ca/home.taf	United Way of Peel Region http://www.unitedwaypeel.org/
City of Caledon http://www.town.caledon.on.ca/	
Culture, Heritage and Recreation Government Wide Programs and Services http://www.culturecanada.gc.ca	Settlement.Org (Major Immigrants/Refuge Settlement Services) http://settlement.org